

Notice of Non-Discrimination

Rights Under Title VI/ADA

Preferred Family Healthcare operates its programs and services without regard to race, color, disability and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with Preferred Family Healthcare.

For more information about the Preferred Family Healthcare civil rights program and the procedures to file a complaint:

- ✓ Contact (816) 767-8090 or send correspondence to Cristni Thornton, 10101 James A. Reed Rd. Kansas City, Missouri 64134. Or,
- ✓ Call the Corporate Compliance Hotline at 1-855-450-5770. Or,
- ✓ Email at corporatecompliance@pfh.org. Or,
- ✓ Send written complaint or inquiry to the attention of Corporate Compliance, at P.O. Box 1277 Springfield, Missouri 65801-1277.

A complaint can be filed directly with the Federal Transit Administration by contacting the Office of Civil Rights, at Attention: Title VI Program Coordinator, East Building 5th Floor-TCR, 1200 New Jersey Ave., SE Washington DC 20590.

Translation of our non-discrimination obligations and complaint procedures offered upon request.